

2026 Pelotonia FAQs

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Registration and Participation

Why does Pelotonia ask for my credit card during registration?

Each Rider must pay a non-refundable registration fee that does not count toward his or her minimum fundraising commitment. This fee is charged to your card when you register.

Additionally, if the Rider and/or Challenger's minimum fundraising commitment has not been met by midnight on Thursday, October 15, 2026, the Rider's card will be charged for the remaining amount.

How much is the registration fee to ride in Ride Weekend or participate in Gravel Day?

All Riders and Trail Run/Hike participants pay a registration fee to help cover the cost of the food, drink, event support, and swag they receive during Ride Weekend and Gravel Day. The registration fee is non-fundable and cannot be transferred to another participant. This year's registration fees are set for the following dates and participation:

Ride Weekend:

- February 18 - May 20: \$134
- May 21 - July 9: \$184
- July 10 - August 2: \$234

Gravel Day (Riders and Trail Run/Hike Participants)

- February 18 – October 4: \$59

If you register for both Ride Weekend and Gravel Day, an additional \$59 is added to your Ride Weekend registration fee.

Are there fundraising requirements to participate in Ride Weekend or Gravel Day?

Fundraising commitments are required to ride in Ride Weekend and participate in Gravel Day during the ride and/or Trail Run/Hike.

Participation/Route	Commitment	Event
17 Mile Loop	\$ 1,250	Ride Weekend
24 Mile	\$ 1,250	Ride Weekend
27 Mile	\$ 1,250	Ride Weekend

46 Mile	\$ 1,500	Ride Weekend
66 Mile	\$ 2,000	Ride Weekend
100 Mile	\$ 2,000	Ride Weekend
66 Mile+65 Mile	\$ 3,000	Ride Weekend
100 Mile + 65 Mile	\$ 3,000	Ride Weekend
Saturday Single Route + 27	\$ 3,000	Ride Weekend
11 Mile Gravel	\$ 1,500	Gravel Day
25 Mile Gravel	\$ 1,500	Gravel Day
48 Mile Gravel	\$ 1,500	Gravel Day
10 Mile Mountain	1500	Gravel Day
24 Mile Mountain	\$ 1,500	Gravel Day
Trail Run/Hike	\$ 1,500	Gravel Day
Gravel Day Ride + Trail Run/Hike	\$ 1,500	Gravel Day
Mountain Bike Riding + Trail Run/Hike	\$ 1,500	Gravel Day
Ride Weekend + Gravel Day	Ride Weekend Commitment + \$1,500	Participant in both Ride Weekend + Gravel Day
High Roller	\$ 5,000	
Challenger	\$ 100	
Volunteer	\$ -	

What is a High Roller?

High Rollers are Pelotonia's biggest fundraisers. These individuals set big goals and thrive in the quest to make them happen.

Pelotonia participants can commit to the High Roller fundraising minimum of \$5,000 in their personal profile and will be acknowledged as a High Roller if they maintain a minimum of \$5,000 in donations after the fund-share period. By committing to raising \$5,000 as a High Roller, you're agreeing to have your credit card charged for the remaining amount if it isn't met by midnight on Thursday, October 15, 2026.

Is there an age requirement to participate in Pelotonia Ride Weekend and Gravel Day?

The minimum age to ride, hike/run, or volunteer in Ride Weekend and/or Gravel Day is 14; however, all ages can participate in Pelotonia as a Challenger (virtual participant). Riders, Runners/Hikers, and Volunteers between the ages of 14 and 18 must be accompanied by a registered adult sponsor.

Additionally, Volunteers under the age of 21 are not permitted to volunteer at the beverage tents. Only Volunteers who have registered through the Pelotonia website will be considered Pelotonia Volunteers and will receive details about their volunteer activity.

Can minor Riders choose a different route than their sponsors?

No, Riders between the ages of 14 and 18 must choose the same route as their sponsor for both Ride Weekend and Gravel Day. The sponsor must complete their registration before completing the registration of the minor.

Can I register for Gravel Day in addition to Ride Weekend?

Yes! Riders can participate in both Ride Weekend and Gravel Day. If adding Gravel Day to any Ride Weekend route, the Rider's fundraising commitment will increase by \$1,500. High Rollers (\$5,000 fundraising minimum) will be able to participate in both events at no additional commitment increase. Please note that Riders and Runners/Hikers who choose to participate in both Ride Weekend and Gravel Day cannot share funds above their set commitment, nor can they receive funds to get to their fundraising commitment.

Riders and Runners/Hikers do not need to create a separate fundraising profile to participate in both events. If adding a Gravel Day route to your existing Ride Weekend registration, go to pelotonia.org/register and log in to the account that holds your current Ride Weekend registration. Once you are logged into the registration process, select the Ride in Gravel Day option, and complete the registration process.

How do I change my route after registering?

To update your route, log into your profile at pelotonia.org/sign-in. You will be taken to your participant profile where you can edit your route by scrolling down and clicking 'Edit' in the 'My Route' section. Here you can choose your new route of choice by clicking on the new route you would like to ride and hitting save.

Can I withdraw from my fundraising commitment and Ride Weekend and/or Gravel Day?

Any registered Ride Weekend Rider or Challenger must withdraw their registration by 11:59 PM EST on July 9, 2026, to be removed from their minimum fundraising commitment. Gravel Day Riders and Trail Run/Hike participants have until 11:59 pm EST on Friday, September 4, to be removed from their minimum fundraising commitment.

Can I cancel my registration for the year before the deadline?

Challengers can withdraw registration by clicking "Edit Profile" at the top of your Pelotonia profile, then scrolling down to "Cancel Registration" and clicking the edit button.

Riders, Runners/Hikers, and Volunteers can withdraw by selecting "Edit" on your route or shift, unselecting the option you wish to withdraw from, and clicking "Cancel All". For more information on changing your commitment or to withdraw, please email us at pelotonia@pelotonia.org. Remember, all participants have until Thursday, October 15, 2026, at 11:59 pm EST to reach their fundraising commitments.

Please note that in the event of canceled registration, any donations received by a participant as of the date of their cancellation are not refundable to that participant or their donors. The Rider and Runner/Hiker registration fee is not refundable or transferable.

Do Volunteers have a minimum fundraising commitment?

There is no fundraising requirement for Volunteers, but fundraising is certainly encouraged. Volunteers can create a profile, share stories, and use all the same fundraising tools as Riders and Challengers.

What Volunteer activities are available for Pelotonia 2026?

You can find all this year's Ride Weekend and Gravel Day Volunteer job descriptions listed on the Volunteer Information and [Volunteer Resources page of the Pelotonia website](#). All opportunities will be available when registration launches on March 4th!

Can I register as a Volunteer if I'm already registered as a Rider, Trail Run/Hike participant or Challenger?

Yes, you can register as all three participant types if you would like! Simply select all three options during the registration process. You will use the same login to access your information for each participation type.

What do I do if I need to cancel my Volunteer registration?

If you are no longer available to fulfill your commitment, please follow the steps below to deactivate your registration:

1. Log in to your profile at pelotonia.org
2. Scroll down on your profile page to the "My Volunteering" section and click "Edit" in the top right corner.
3. On the bottom of the "Edit Volunteer Opportunities" page, you should see a black bar with your current shift time in it. Click the "X" beside that shift time.
4. Choose another shift from those remaining on this page if you'd like!
5. If you are unable to volunteer at all during Pelotonia weekend, select "Cancel All" at the bottom of the page

What are Pelotons?

A Peloton is a group of five or more participants—Riders, Challengers, or Volunteers—who team up to share their Pelotonia experience. Each Peloton has a profile page to showcase its roster and motivation, and members can share donations within the group. Pelotons can be community, family, or corporate teams.

To join a Peloton, select one during registration or update your participant profile. If you need help connecting with a Captain, email Carolyn Appelhans at cappelhans@pelotonia.org. Your request must be approved by the Peloton Captain before you become a member.

When is the last day I can join a Peloton?

Peloton Captains must add all Peloton Riders and Volunteers by 11:59 pm on Friday, July 31, 2026. Challengers can be added to a Peloton by 11:59 pm on Wednesday, October 15, 2026.

How do I edit my profile?

To create and edit your profile once you have registered, simply click "Login" at the top right corner of the website and enter the email address and password you created when you registered. This will bring you to the main page on your personal profile.

- **Why I Participate:** Tell your story! The world wants to know your “why.” Explain who you are, why you participate, or just share a message with donors. Make sure to hit "Save" after making any changes!
- **Edit Profile:** This area will allow you to change your personal information like name, address, apparel size, etc., and add information about your employer and social media accounts.
- **My Activity Goals:** Add and mark the completion of challenges that you will set this year to raise money for innovative cancer research.
- **Fundraising Goal:** Why settle? Setting your own stretch goal is a great way to inspire yourself and your donors to make the biggest impact possible. Your dollars are saving lives!

Ride Weekend

When is Ride Weekend 2026

Opening Ceremony is on July 31 and Ride Weekend will be held from August 1-2.

Will Pelotonia be providing transportation for Riders?

Buses will return Riders from their chosen finish areas to their cars at McFerson Commons or New Albany Schools on Saturday and Sunday. Pelotonia has done its best to anticipate the flow of Riders during the event and has planned the shuttle schedule from each finish area accordingly. Please understand that to run the shuttles efficiently, if you are a Rider who finishes your ride well in advance of the other Riders in your group, you may have to wait a bit longer than the others for your shuttle to leave. Please be patient with this process. If you know that you must leave your finish area by a specific time, please consider having someone meet you at your finish line to transport you and your bike back.

Will there be overnight bike parking available?

Overnight bike storage on Friday will be available during Pelotonia Opening Ceremony for Saturday Riders starting at McFerson Commons and will be available for two-day overnight riders inside Kenyon’s Lowry Center on Saturday night. There will be no overnight bike parking available for Riders starting at New Albany Schools. Riders starting from this location should make plans to bring their bikes with them to the start on Saturday and Sunday mornings.

Will there be luggage drop-off at Opening Ceremony?

Riders can choose to leave their luggage with Pelotonia to have their items transported to the finish. Luggage drop-off will be available on Friday evening at Pelotonia Opening Ceremony and Riders can also choose to drop luggage off at their starting location the morning of their ride.

Where are the Start Lines?

Depending on the route they are registered for, Riders will start at one of the three start locations, as listed below.

McFerson Commons (240 W. Nationwide Blvd. Columbus, OH 43215)

- 17, 23, 46, & 100-mile routes on Saturday

New Albany Schools (177 N. High St. New Albany, OH 43054)

- 66-mile route on Saturday

- 27-mile route on Sunday

Kenyon College (221 Duff St., Gambier, OH 43022)

- 65-mile return route on Sunday (part of a 2-day route)

What time will each of the routes start?

All Riders will receive an email approximately one week before Ride Weekend communicating your assigned start time, which will be included on your Rider credential. Riders leaving from McFerson Commons on Saturday will go out in the following time frames:

- 100-Mile Riders: 6:45am
- 46-Mile Riders: 7:00am, 7:15am, or 7:30am
- 23-Mile Riders: 7:45am, 8:00am, or 8:15am
- 17-Mile Riders: 8:30am or 8:45am

66-mile Riders leaving from New Albany Schools on Saturday will depart at 8:00am. On Sunday, two-day Riders will leave Kenyon at 7:00am, and those riding the 27-mile loop option will depart New Albany Schools at 8:30am.

Please note that start times are subject to change if needed.

Will there be showers at the finish lines?

Showers will be available at the New Albany Schools finish (23-mile route on Saturday and all routes on Sunday), and at the Kenyon finish (66- and 100-mile routes on Saturday). No shower facilities will be available at McFerson Commons or Abercrombie & Fitch Co.

Will Rider credentials be mailed?

Rider credentials will be available at the Rider Check-In tent at Opening Ceremony. All Riders should plan to join us on Friday, July 31 to pick up their credentials in advance of riding. If you are unable to attend Opening Ceremony, your Rider credentials will be available for pick-up at your start location at Late Rider Check-In.

Will Rider Gifts be available for pickup at Opening Ceremony?

Yes! This year, Rider gifts will again be distributed at Opening Ceremony. If you are unable to attend Opening Ceremony, please email pelotonia@pelotonia.org following Ride Weekend to arrange pick-up of your gift.

What type of bike can I ride in Ride Weekend?

Pelotonia welcomes a wide variety of bikes – from road bikes to beach cruisers and tandems to recumbents, if you're comfortable and have trained on your bike of choice, it's welcome in Ride Weekend! Generally, bikes allowed include anything with 2 wheels that can be serviced by a SAG vehicle (fit in a standard bike rack). Some exceptions to these guidelines may apply, so please email pelotonia@pelotonia.org if you have questions about a specific bike being permissible. Please note that no attachments (trailers or wagons) are allowed for safety reasons, and any bike that sits low to the ground, such as a recumbent, should have a flag attached to the back for visibility.

Can I ride an e-bike in Ride Weekend?

Yes! With the growth of electric bikes and pedal electronics in the biking community, the use of these technologies is welcome in Pelotonia. Please note, though, that no fully motorized bikes which use a

throttle are allowed on the Pelotonia route and all-electric bikes must have a freely operable pedaling system: rear wheel drive train of pedals, crank, chain, and gear system.

Please note that Pelotonia reserves the right to remove any non-compliant e-bikes from Ride Weekend routes.

Gravel Day

When is Gravel Day 2026?

Gravel Day will be held on October 3, 2026.

Will Pelotonia be providing transportation for Riders?

Transportation will not be provided for Gravel Day, as all route options will be loop routes bringing Riders and Trail Run/Hike participants back to finish at the same venue from which they started.

Are High Rollers automatically registered for Gravel Day?

No, High Rollers who wish to participate in Gravel Day must go through the registration process and select the Gravel Day event. There is no additional fundraising requirement for High Rollers to participate in Gravel Day.

Will Rider credentials be mailed?

Credentials for Gravel Day Riders and Trail Run/Hike participants will be available at the Check-In tent on-site at the Gravel Day start venue the morning of the event on Saturday, October 3.

Can I register for Ride Weekend in addition to Gravel Day?

Yes! Anyone can participate in both Ride Weekend and Gravel Day. Riders' fundraising commitment will increase based on the Ride Weekend route that they select. High Rollers (\$5,000 fundraising minimum) will be able to participate in both events with no additional commitment increase.

Riders do not need to create a separate fundraising profile to participate in both events. If you add a Ride Weekend route to your existing Gravel Day registration, go to pelotonia.org/register and log in to the account that holds your current Gravel Day registration. Once you are logged into the registration process, select the Ride in Ride Weekend option and complete the registration process.

What are the start times for Gravel Day activities?

Snow Fork Event Center will open at 7a for Riders and Trail Run/Hike participants to arrive, get checked in, and enjoy the breakfast provided. Gravel Riders and Mountain Bikers will take off first, with Trail Run/Hike participants starting afterward.

<u>Route</u>	<u>Start Time</u>
48 Mile	8:30am
24 Mile Mountain Bike	8:45am
25 Mile	9:00am
10 Mile Mountain Bike	9:15am
11 Mile	9:30am
Trail Run/Hike	10:00am

What is the distance of the Trail Run/Hike?

The trail run/hike option will be a 3.5-mile loop on the grounds of Snow Fork Event Center, with the option for those participating to complete the loop multiple times for more distance if desired.

Are there time requirements for the Trail Run/Hike?

The trail run course will stay open from the 10:00a start through 2:30p, and Trail Run/Hike participants are invited to complete the course as many times as they would like within this time frame.

Can I participate in a Gravel Day ride AND the Trail Run/Hike?

Yes! You can take part in both courses with no increase to your fundraising commitment. Please note that if you are participating in both, you will complete your ride first, then start the trail run/hike course at your leisure upon completion of your ride. There will be no mass run/hike start for those taking part in both as there will be for those participating only in the trail run/hike.

Can I participate in a gravel route AND a mountain biking route?

No, due to the timing of course support and start waves, Riders cannot register for both gravel and mountain biking courses. However, anyone can participate in a cycling route of your choosing AND the trail run/hike.

What should mountain bike Riders know about Gravel Day?

Mountain Bike Riders will experience a world class, purpose-built singletrack route at Baileys Trail System in Wayne National Forest. These routes are fully on natural surface trail and are designed to showcase the best of Ohio mountain biking.

Both routes will include:

- Purpose-built singletrack: These are modern, machine built trails that include fewer rocks and roots on the trail. This makes for a less-technical trail experience for newer riders.
- Climbs, descents, and trail features typical of modern mountain bike trails
- A fully supported, marked, and patrolled route with aid access

Mountain bike routes are **not gravel roads** and are not suitable for road or gravel bikes.

Can I ride my road bike at Gravel Day?

Some road bikes (likely sold in the last five years) allow for more robust tires which is key for safety and the best experience during Gravel Day. The minimum tire width we would recommend is 35mm. Hardtail mountain bikes would also be a great option that would allow for better handling, more robust tires, and a fun experience.

What type of bike should I bring for the mountain bike routes?

A mountain bike is recommended for both the 10-mile and 24-mile mountain biking routes. Riders should be sure to have a properly fitting hardtail or full suspension mountain bike with a minimum tire width of 2.2", functional brakes and shifting appropriate for trail riding.

Are the mountain bike routes beginner friendly?

Yes! The Bailey's Trail system is a modern machine-built trail design which makes it a less technical trail. While there are common MTB obstacles in the trail, there are fewer roots and rocks than you will find on the majority of Ohio trails. All features on the route are rollable (unless marked otherwise) and designed for a wide range of rider abilities.

The 10-mile route is approachable for riders with basic trail riding experience and decent fitness, offering a flow-focused experience and also some significant climbs. The 24-mile route is more physically demanding and includes more climbing and a few more challenging sections of trail.

Can I ride an e-bike in Gravel Day?

With the growth of electric bikes and pedal electronics in the biking community, the use of these technologies is welcome in Pelotonia. On Gravel Day, e-bikes will be allowed on gravel cycling routes ONLY, and are not permitted on the mountain biking routes utilizing the Baileys Trail System. Please note, that on the gravel cycling routes, no fully motorized bikes which use a throttle are allowed and all electric bikes must have a freely operable pedaling system: rear wheel drive train of pedals, crank, chain, and gear system.

Gravel Day routes will include a fair amount of climbing and eBikes are a wonderful way to enjoy these routes. Please note that Pelotonia reserves the right to remove any non-compliant e-bikes from Gravel Day routes.

Will there be rest stops and route support for Gravel Day?

Yes. Rest stops and SAG support will be available across all routes, including gravel rides, mountain bike routes, and the trail run/hike route. positioned at key trail access points throughout the route. All participants will return to Snow Fork Event Center upon completion of their looped route, where additional support will also be available.

Will Gravel Rider Gifts be available for pickup at the finish line?

Yes! Gravel Day Rider and Runner/Hiker gifts will be distributed at the finish line. If you do not receive your gift, please email pelotonia@pelotonia.org following Gravel Day to arrange pick-up of your gift. Please note that Riders and Trail Run/Hike participants who have already participated in Ride Weekend will receive their gift in August.

Donations and Matching Gifts

How do I make a donation?

Most of our Donors give online via credit card but there are several ways you can donate:

1. **Cash:** We encourage you, if possible, to bring cash donations to our office during business hours. Another alternative is to mail the cash to our gift processing facility.
2. **Check:** To mail a check, please complete our online donation form and select "Check" under "Payment Information." This will create a pledge in our system. After clicking "Submit," please print the invoice you are immediately emailed titled 'Pelotonia Donation

Invoice' and mail this, along with your check made out to Pelotonia, to our gift processing facility.

3. **Donor Advised Fund:** If you would like to donate directly through your Donor Advised Fund, please ask the administrator of your fund to issue a check payable to Pelotonia (Federal Tax-ID 82-4997087). A note of instruction should be included and the name of the participant or Peloton you wish to support. There is also the option to complete the donation process on our website and select "DAFPay" as your payment method. This will prompt you to select your DAF, sign into your DAF Portal, and select the amount that you wish to donate. Please complete the donation process in its entirety to ensure that your donation is properly processed.
4. **IRA:** If you are 70 ½ years or older, you may give up to \$111,000 annually from your IRA directly to Pelotonia, as we are a qualified organization. We recommend contacting your IRA Administrator to discuss how to initiate the distributions. Please instruct your administrator to make checks payable to Pelotonia. If you would like to support a participant, please include the Participant ID on the memo line of your check, as well as your first and last name and home address. The check will be mailed to our gift processing facility.
5. **Legacy Gifts:** Gifts via will or trust can be made in the form of a specific cash or property gift, a specific asset, or a percentage or remainder of an estate. You can follow the instructions on our [Legacy Gift Form](#) and return it to ndenby@pelotonia.org once completed.
6. **Stock:** You can follow the instructions on our [Stock Donation Form](#) and return it to ecantwell@pelotonia.org once completed.
7. **Wire Transfer:** Contact our Gift Processing Manager at ecantwell@pelotonia.org for the instructions.
8. **Apple Pay:** Please complete the donation process on your mobile web browser and select "Apple Pay" as your payment method. This will prompt your Apple device to authenticate your donation amount through the Apple Pay app. Please complete the donation process in its entirety to ensure that your donation is properly processed.
9. **Google Pay:** Please complete the donation process on your mobile web browser and select "Google Pay" as your payment method. This will prompt your Google or Android device to authenticate your donation amount through the Google Pay app. Please complete the donation process in its entirety (Steps 1 through 4) to ensure that your donation is properly completed.
10. **Venmo:** Please complete the donation process on your mobile web browser and select "Venmo" as your payment method. This will prompt your cellular device to authenticate your donation amount through the Venmo app. Please complete the donation process in its entirety to ensure that your donation is properly processed.

Gift Processing Facility:

Pelotonia

L-3454

Columbus, OH 43260

UPS/FedEx mailings:

Pelotonia

Attn: L-3454 (GW2W10)

7 Easton Oval

Columbus, OH 43219

Pelotonia HQ

2281 Kenny Road

Suite 450

Columbus, Ohio 43210

What should I do if a Donor gives me a check made payable to myself?

If the Donor of the check accidentally wrote the check out to your name, please write “Pay to the order of Pelotonia” in the endorsement area on the back of the check along with your signature. Please send the check to our gift processing facility after completing our online donation form and selecting “Check” under “Payment Information.”

I received donations through Venmo/Cash App/Zelle/etc., how do I get them entered on my Pelotonia profile?

If you receive a payment via an electronic payment processor like Venmo, Cash App, Zelle, etc. that is intended to support your Pelotonia fundraising efforts it is your responsibility to personally donate these funds to your Pelotonia profile page. Please note that Pelotonia cannot send the receipt of any payment to a Donor that is not made directly through the Pelotonia website.

Does Pelotonia accept cryptocurrency?

As of 2026, Pelotonia does not accept cryptocurrency as a form of donation.

Is my donation tax-deductible?

Yes! Pelotonia is a registered 501(c)(3) organization, and all donations are 100% tax deductible unless the Donor receives goods and/or services in exchange for all or a portion of his/her donation, (e.g. through an auction). All credit card Donors will receive a tax receipt immediately via email, and Donors who give via check or other methods will receive tax receipts via regular mail.

For foreign Donors, please refer to your local tax laws to determine if your donation to Pelotonia is tax deductible.

Where can I view my giving history?

All Donors can view their lifetime giving history by visiting the “Donation Activity” section in their profiles. To access your profile please visit pelotonia.org/sign-in. If you have previously created a login, please select “Login with Email.” If you have NOT previously created a login, please select “Join with Email.” Once logged in, please navigate to “Donation Activity” and then select “My Giving” to view the donations you have given. Please note, that your giving history is only displayed for donations attached to the email address you are logged in with. For assistance, please contact pelotonia@pelotonia.org.

How can I resend myself a tax receipt?

All Donors can resend themselves a tax receipt by visiting the “Donation Activity” section in their profiles. On the “Donation Activity” page, select “My Giving” to view the donations you have given. Identify the donation that you would like to resend a tax receipt and click the arrow/mail icon to the far right to trigger the receipt.

To access your profile, please visit pelotonia.org/sign-in. If you have previously created a login, please select “Login with Email” If you have NOT previously created a login, please select “Join with Email” Please note your giving history is only displayed for donations attached to the email address you are logged in with. For assistance, please contact pelotonia@pelotonia.org.

How can I see my list of Donors?

To look up your current and previous years’ Donors, log in to your profile at pelotonia.org using your email address and password then navigate to the “Donation Activity” tab in the middle of your profile.

Why doesn’t my public participant page show all of my pledged donations?

A pledged donation is not the actual cash received – so the money will not display publicly in the funds received section of your participant page until Pelotonia receives the donation.

However, you can access a list of all pledges in your Donor list, within your user profile. To see which pledged donations have not yet been received by Pelotonia, log in to your profile page to view your Donor list under “Donation Activity.”

Pelotonia will send an automatic pledge reminder every two months after a donation has been pledged. We also suggest that you follow up with the Donor on your own (sample language can be located in the 2026 Fundraising Toolkit) via email, phone, text, or letter. You may also reach out to pelotonia@pelotonia.org for one-on-one assistance following up with your pledged Donors.

Can you help me change the recognition name of a donation that appears on my page?

To change the recognition name of a donation, please email pelotonia@pelotonia.org and include the following information: participant name, Donor name, date of the donation, and desired recognition name.

What is the Forward Fund?

The Forward Fund, previously known as the General Fund, is a way to donate to Pelotonia without choosing a specific Pelotonia participant to receive your gift. 100% of donations made to The Forward Fund are directed to innovative cancer research initiatives that keep the field moving forward in the fight against cancer.

Can I make a monthly gift?

Yes! You can make a recurring monthly gift at a minimum of \$5/month to a participant or the Forward Fund [here](#).

How can I edit/cancel my monthly gift?

Monthly gifts cannot be edited, but Donors are welcome to cancel their existing gifts and create new ones if they would like to modify their recurring donation amount. To cancel a recurring monthly gift, simply login to your profile and visit the “My recurring gifts” section of your profile. For assistance, please contact pelotonia@pelotonia.org.

As a Pelotonia participant, will funds that are donated to my fundraising page via monthly gift be distributed to my account outside of the time when I'm registered?

Donations made to your account outside of when you're registered will be in your account when it comes time for you to register.

How do I submit a request for my gift to be matched?

Many employers match the charitable contributions of their employees. This is a great way to supplement the money you are giving to a participant or peloton. To begin this process, you will first need to determine if your employer accepts matching gifts. Utilize the search tool on the [Matching Gifts](#) page of our website or look on your employer's website. If you confirm your employee does match gifts, please submit it under Pelotonia's Tax ID # 82-4997087. You must direct the matching gifts to Pelotonia using the address below:

Pelotonia

2281 Kenny Road

Suite 450

Columbus, Ohio 43210

How long will it take for a matching gift to be processed?

The matching gift submission, verification, and disbursement process can take an extended period and varies by company. Some companies will approve and pay out a matching gift request quickly after the submission date, and others may take up to a year. It is important to familiarize yourself with your company's matching gift policy and procedures so that you understand when Pelotonia is likely to receive the funds, as this can affect the fundraising commitment of the participant you are supporting. We encourage you to apply for your matching gift as soon as possible to ensure your funds have the best chance of arriving in your account before the fundraising deadline for 2026.

When does my matching gift need to be received by Pelotonia in order to count toward a participant's non-binding fundraising commitment?

Matching gift funds must be received by Pelotonia by Thursday, October 15, 2026, at 11:59 pm EST, to count toward a participant's fundraising commitment.

Does my employer participate in a matching gifts program?

Use the search tool on the [Matching Gifts page](#) of our website to find out if your employer participates in a matching gift program. Simply type in the name of your employer and click the employer's name to find out more information on the matching gift program. If you do not see your company or have further questions about matching gifts, please email matchinggifts@pelotonia.org or call (614)-484-5210 to speak with our Gift Processing team.

Fundraising

How do I fundraise?

Pelotonia provides many great tools to help you reach your fundraising goals. When you register, you will automatically generate a customized profile, which allows you to add pictures and tell

others why you are participating. Direct your donors to this profile so they can donate directly to your fundraising efforts via online payment or pledge to send a check.

Please see the Fundraising Page on our website to download our Fundraising Toolkit and sample donor solicitation letters to inspire your outreach.

What is the fundraising deadline?

Riders, Challengers, and Volunteers have until Thursday, October 15, 2026, to raise funds for Pelotonia 2026.

Can I use Pelotonia marketing materials for my personal fundraising efforts?

Yes, you can use Pelotonia's logos for your personal fundraising efforts. Please send any final designs that use Pelotonia's assets to the Pelotonia Marketing Team at marketing@pelotonia.org for approval before publication or production. Please click [here](#) to access the Pelotonia 2026 Asset Kit.

Would you recommend hosting a Facebook and/or Instagram fundraiser?

We recommend linking directly to your Pelotonia account on Facebook vs. hosting a Facebook fundraiser. This ensures that you receive your donation immediately to your Participant profile and that your Donor receives a tax receipt directly from Pelotonia. If you choose to host a Facebook and/or Instagram fundraiser, we have some simple steps outlined frontdesk@pelotonia.org to follow to help get your donations processed quickly. Email our gift processing manager at ecantwell@pelotonia.org for any questions.

Can I link my Kroger Community Rewards to Pelotonia?

Yes! If you designate Pelotonia on your [Kroger Community Rewards profile](#), a portion of what you spend at Kroger will be donated to Pelotonia at set intervals throughout the year. If you are interested in having your Community Rewards allocated to a participant, you will need to take the following steps on a quarterly basis.

Log into your Kroger profile, click on your account on the top right-hand side, and then select community rewards on the left-hand side. In the bottom-right corner, you will see the total Community Rewards you accumulated in the previous quarter. Print this page (please make sure a date stamp prints on the page), write the Participant ID you would like the funds allocated to, and mail the print-out to the Pelotonia office at 2281 Kenny Road, Suite 450, Columbus Ohio 43210.

The Ohio State University President's Club Recognition and Alumni Association Sustaining Membership

For questions regarding The Ohio State University President's Club Recognition and Alumni Association Sustaining Membership, please view [this document](#).

The Pelotonia Shop

How do I make a purchase in the Pelotonia Shop?

Everyone is welcome to shop for our Pelotonia gear! Simply click “shop” in the top right corner on the www.pelotonia.org main page or head directly to www.shoppelotonia.org.

Do I have to create a Login to check out?

Yes. This not only helps with the security of our checkout process but also ensures your order is accurate and arrives in a timely fashion. Your email and password can be the same as the one you use on www.pelotonia.org, but if this is your first time checking out, simply click “New customer? Sign up for an account,” fill in your information, and click “Create.”